

IPPHONE WITH CISCO WEBEX  
 Feature Matrix by Package  
 Last Updated 8/18/2024

	WEBEX BASIC	WEBEX STANDARD	WEBEX PREMIUM
<b>SUMMARY</b>			
	Meeting Participant Capacity: 100 Meeting Duration: <40 Min Cloud Meeting Recording: 0 Data Retention: Default 1 yr	Meeting Participant Capacity: 100 Meeting Duration: 24 hours Cloud Meeting Recording: 0 Data Retention: Default 1 yr	Meeting Participant Capacity: 1000 Meeting Duration: Unlimited Cloud Meeting Recording: 10GB* Data Retention: Default 1 yr
<b>Voice</b>			
	DID	✓	✓
	Unlimited US Calling	✓	✓
	Unlimited International Calling*	✓	✓
<b>Webex App</b>			
<b>Presence</b>			
	Presence (On Call, in a Meeting, Presenting, DND)	✓	✓
	Manually Set Presence Availability	✓	✓
	Set a custom status	✓	✓
	Set Quiet Hours	✓	✓
	Hide availability status	✓	✓
<b>CALLING</b>			
	Dialpad	✓	✓
	Seamless call handover between networks	✓	✓
	Place Calls (PSTN)	✓	✓
	Place Calls (VoIP/Video)	✓	✓
	Receive Calls (PSTN/VoIP/Video)	✓	✓
	Mute/Unmute	✓	✓
	Hold/Resume	✓	✓
	Call Transfer(Attended, Semi Attended, Blind)	✓	✓
	<a href="#">HD Audio/Bandwidth Extension</a>	✓	✓
	Remove your background noise & speech from calls	✓	✓
	Remove background noise from other party	✓	✓
	Merge (N-Way Audio Call)	✓	✓
	Conference (N-Way Audio Call)	✓	✓
	Call Pull	✓	✓
	Group Call Park / Retrieve	✓	✓
	Directed Call Park/Retrieve	Roadmap	Roadmap
	Call Pickup	(Desktop only)	(Desktop only)
	Team Telephony / BLF Monitoring plus Call Pickup	✓	✓
	Executive Assistant (aka Boss Admin)	(Desktop only)	(Desktop only)
	Feature Access Codes (FAC)	✓	✓
	Desk Phone Control (DPC):		
	Incoming/outgoing calling, Mid-Call Control, Share	✓	✓
	Desk Phone Control (DPC) with Flex Seating Device	Roadmap	Roadmap
	Sharing during a Call - Screen & application	✓	✓
	Sharing - whiteboard & annotation	Roadmap	Roadmap
	Remote Desktop Control	✓	✓
	Call Recording via 3rd party integration	✓	✓
	Shared Lines for Webex App	✓ Desktop Available	✓ Desktop Available
	Call Push Notifications (Mobile)	Mobile on Roadmap	Mobile on Roadmap
	Register for tel: and SIP: links	✓	✓
		(Desktop & Android)	(Desktop & Android)
	Spam call indication with incoming Calls	✓	✓
	Spam call indication in Call History	✓	✓
<b>Call Settings</b>			
	Anonymous Call Rejection**	✓	✓
	Automatic Callback**	✓	✓
	Away Announcement (Personal Assistant)	Nov '24	Nov '24
	Mobility Settings**	✓	✓
	Call Forwarding:Always, Busy**, No Answer**, Not Reachable**	✓	✓
	Call Waiting**	✓	✓
	Single Number Reach (Anywhere)	✓	✓
	Do Not Disturb - native, across all devices	✓	✓
	Simultaneous Ring**	✓	✓
	Sequential Ring**	✓	✓
	Hide Number/Block My Caller ID**	✓	✓
	Voice Messaging Settings**	✓	✓
	Video Call - Virtual Background	✓	✓
<b>Personal Contacts</b>			
	View/Add Contacts	✓	✓
	Manage Groups & Favorites	✓	✓
	View Contact Profile	✓	✓
<b>Call History / Voicemail</b>			
	Call Logs - Unified Call History (Local & Server based)	✓	✓

Delete Call Logs - Individual Calls and all Calls	✓	✓	✓
Call Logs:Missed Calls Counter,	✓	✓	✓
Show Duration of Calls & Show Hunt Group Calls	✓	✓	✓
Call Voicemail	✓	✓	✓
Visual Voicemail - View, Play, Delete, Call Back, Mark as read	✓	✓	✓
Visual Voicemail - Confidential or Urgent Indicator	✓	✓	✓
<b>Search</b>			
CI Search	✓	✓	✓
Universal Search	✓	✓	✓
Outlook Contact Search	(Desktop only)	(Desktop only)	(Desktop only)
Local Mobile Contact Search	✓	✓	✓
Google Contact Search	(Mobile only)	(Mobile only)	(Mobile only)
Enterprise Directory Search	✓	✓	✓
Group Common List and Personal Directory Search	✓	✓	✓
<b>Calling Integrations</b>			
Microsoft Teams Integration for Calling	✓	✓	✓
Microsoft Outlook Integration for Calling	✓	✓	✓
Slack Integration for Calling	✓	✓	✓
<b>Messaging</b>			
<b>Spaces</b>			
Creat Spaces	✓	✓	✓
Custom Space Notification-Off/On/@mentions only/Sounds	✓	✓	✓
Space Filters	✓	✓	✓
Space Sections for Organization	✓	✓	✓
Peek Into a Space	✓	✓	✓
Space Shortcuts:			
Add to Favorites, Add People, Start Meeting, Mark as Read, Copy Space Link,	✓	✓	✓
Hide, Leave)			
Inter-team/org messaging with Indicator	✓	✓	✓
Space member management:			
Add people, remove people, Space Settings	✓	✓	✓
Delete Space	✓	✓	✓
Public Spaces	✓	✓	✓
Teams	✓	✓	✓
<b>Messaging</b>			
Persistent Chat History	✓	✓	✓
Is Typing Indicator	✓	✓	✓
Spell Check	✓	✓	✓
Cisco AI Assistant: Space Summary	✓	✓	✓
Cisco AI Assistant: Rewrite Messages	✓	✓	✓
Cisco AI Assistant: Translate messages	✓	✓	✓
Share Files	✓	✓	✓
Screen capture	✓	✓	✓
Rich Text	✓	✓	✓
Emojis	✓	✓	✓
Gifs	✓	✓	✓
@ Mentions	✓	✓	✓
Vidcast Video Messaging	✓	✓	✓
Cisco AI Assistant: Vidcast Automatic Highlights	✓	✓	✓
Cisco AI Assistant: Vidcast Automatic Chapters	✓	✓	✓
Read Receipt	✓	✓	✓
Forward Messages (with Attachements)	✓	✓	✓
Quoting	✓	✓	✓
Threading	✓	✓	✓
Reply Directly	✓	✓	✓
Schedule Message Send	✓	✓	✓
Copy Message Link	✓	✓	✓
Edit Messages	✓	✓	✓
Reactions	✓	✓	✓
Search within a Space	✓	✓	✓
Pin Messages in a Space	✓	✓	✓
Send a Space Link	✓	✓	✓
Flag Messages	✓	✓	✓
Mark as Unread	✓	✓	✓
Message Reminders	✓	✓	✓
Delete your Message	✓	✓	✓
Shared Files: View, Download, Embedded Previews	✓	✓	✓
Embedded Video Playback	✓	✓	✓
Push Notifications	✓	✓	✓
SMS (via BOT Integration)	✓	✓	✓
Requires Integration with Third Party	✓	✓	✓
Schedule Space Meeting with everyone in Space	✓	✓	✓
Share Content while Messaging	✓	✓	✓
Whiteboard in a Space	✓	✓	✓
Add Apps/Website to a space	✓	✓	✓
<b>Advanced Messaging Features</b>			
Moderate Spaces			✓
Moderator - Add / Remove people			✓
Moderator - Edit space name & settings			✓
Moderator - Add / Remove Moderator			✓
Moderator- Delete others Messages			✓

Turn On Announcement Mode

✓

**MEETINGS**

**Hosting Meetings**

Meeting Participant Capacity	100	100	1000
Personal Meeting Room (PMR)	✓	✓	✓
Webex(PMR & One Time) meeting scheduling in Webex	✓	✓	✓
Personal Conference Number (PCN)	✓	✓	✓
Mute all/participant	✓	✓	✓
Manage Participants	✓	✓	✓
Meeting Lobby	✓	✓	✓
Presenter Controls for all Attendees	✓	✓	✓
Delegate your meetings (Assign Cohost)	✓	✓	✓
Locking	✓	✓	✓
Password Protection	✓	✓	✓
Let other users to schedule meetings on their behalf	✓	✓	✓
Allow PMR URL change	✓	✓	✓
Connect to Google or O365 Calendar Service	✓	✓	✓

**Attending Meetings**

One Button to Join	✓	✓	✓
Web Guest Experience	✓	✓	✓
Remove Background Noise and Speech	✓	✓	✓
Music Mode	✓	✓	✓
Support pairing with Cisco Webex Devices	✓	✓	✓
Join from a video system (CMR)	✓	✓	✓
Media Quality Statistics	✓	✓	✓

**Common Meeting Features**

HD video	✓	✓	✓
Multi-party Chat	✓	✓	✓
Animated meeting reactions & hand gestures	✓	✓	✓
Raise Hand	✓	✓	✓
Breakout Sessions	✓	✓	✓
Content Sharing:Screen, Window, Application, File, Webex, Portion of Screen	✓	✓	✓
Content Sharing on Mobile:Entire Screen, Image, PDF, Rear Camera	✓	✓	✓
Immersive Share (Show me in front of presentation)	✓	✓	✓
Whiteboard	✓	✓	✓
Annotation	✓	✓	✓
Remote Desktop Control	✓	✓	✓
Meetings Recording	Local	Local	Cloud + Local
Cisco AI Assistant:Automatic Highlights & Chapters in Recordings			✓
Recording Transcriptions			✓
In-meeting participant search	✓	✓	✓

**Advanced Meeting Features**

Closed Captions		✓	✓
Real Time Transcription(English, French, German, Spanish, Italian)		✓	✓
Cisco AI Assistant: Auto Step Away		✓	✓
Cisco AI Assistant in Meetings		✓	✓
Live Polling by Slido		✓	✓
Q&A by Slido		✓	✓

**Notes**

\*Meeting Cloud Storage limit is per site

\*\*Supported through Call Settings Web View

